



Exchanges

Customer Satisfaction is our goal.

Your safety, confidence, and satisfaction are our top priorities. We will work diligently to ensure the best experience possible for every customer.

Performance Guarantee

Warrior Armor® stands behind our products and your personal protection.

In the event that your Warrior Armor® vest or panel saves your life, send it back to us and we will replace it at no cost. *An official police report of the incident is required.

Warranty

Hard armor plates have a 5-year warranty; soft body armor panels have a 5-year warranty, and each carrier has a 2-year warranty. These are standard manufacturer warranties and do not cover normal wear and tear.

Returns

Returns: Unfortunately at this time, all sales are final and no returns are not permitted.

Exchanges

Exchanges: All products are eligible for an exchange as long as initiated within 30 days of purchase receipt, and the product(s) is in new, unused condition. The customer is responsible for any return shipping costs associated with returning the product.

Procedure for Exchange

If you would like to make an exchange and your product is in new, unused condition, simply follow these 3 steps:

1. Email us at: info@AsteriLogistics.com with your Name, Order Number, and reason. We will quickly get back to you with your unique RMA (Return Merchandise Authorization number) and a document to print and include in your shipment. **We do not accept exchanges without an RMA.**
2. Ship the return back to us:

*Warrior Armor / Exchanges
777 Main Street, Suite 600
Fort Worth, Texas 76102*

3. Once we receive your returned product(s) and approve that they are in new, unused condition, we will proceed with the exchange.

All exchanges are issued at the sole discretion of Warrior Armor® following the guidelines in this policy, and could be subject to a 5% restocking fee.

Exchanges will be issued within 7 business days of the received date of RMA notification. *This process requires final return shipment inspection.

Exchanges approved for returned products do not include any shipping costs/expenses.
